1 Add child to your “My Favorites” list

Before you can make an inquiry, the child or sibling group must be first added to your “My Favorites” list. Just click the “Add to My Favorites” button on the child’s profile to do that.

2 Make an on-line inquiry

Once the child or sibling group has been added to your “My Favorites” list, you will immediately get two new buttons on the child’s profile. One of them will be a “Make Inquiry” button. Click on that button.

Once you click the “Make inquiry” button, notification gets sent to the account of the worker responsible for managing the child’s information on AdoptUSKids. They can respond back to you on-line.
3 Checking on your inquiry status

When your inquiry is responded to, you will receive an alert on your “My Home” page. You can also view the full response to your inquiry at any time by going to the child's profile (from your “My Favorites” list). Click on the “Inquiry Activity” tab to see any responses.

When you make an inquiry, you also receive the contact information for the child. If you haven't received an on-line response to your inquiry within a reasonable amount of time, you can use the information on this tab to learn more.

Technical support

If you have any questions about inquiring on a child or sibling group on AdoptUSKids, contact our technical support team at support@AdoptUSKids.org or calling 800-901-6911 between 8 a.m. and 4 p.m. PST.